

Working with Internet Explorer 11

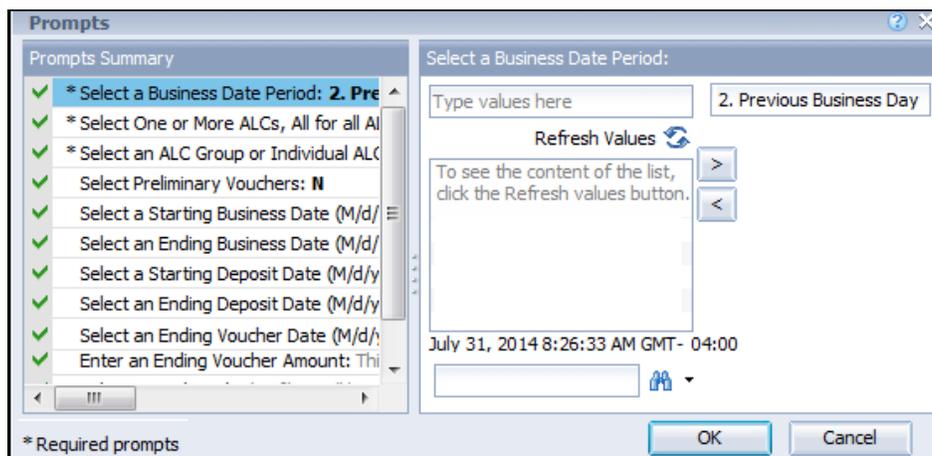
The new CIR reports interface (Business Objects 4.1) is not compatible with Internet Explorer 11. Business Objects is planning an update in the future that will support Internet Explorer 11. CIR is dependent on this update to resolve the compatibility issue. In the meantime, please use another internet browser to access CIR, such as Mozilla Firefox or Google Chrome.

If you do not have access to another browser, there are several ways to work around this issue. This job aid describes three solutions: using a mouse that has a center wheel button; tabbing through the screen options; and using the Microsoft Emulation program to change your Internet Explorer 11 browser temporarily to Internet Explorer 10 or lower.

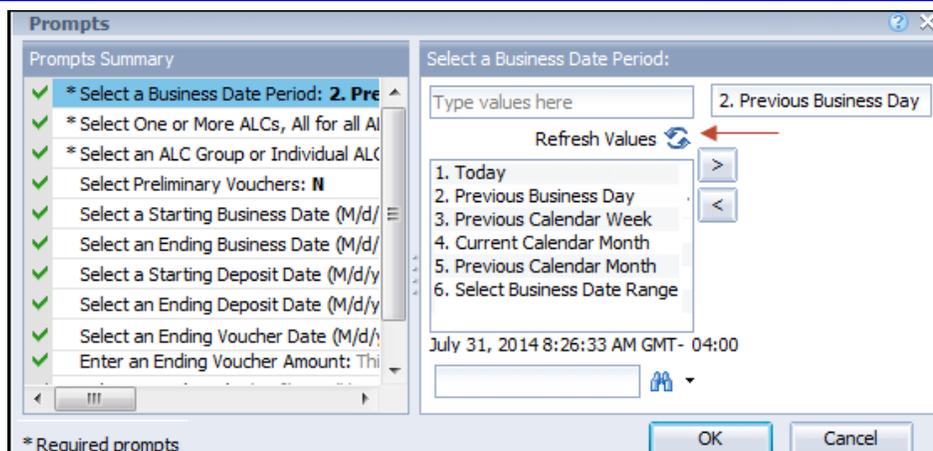
Using a Mouse with a Center Wheel

If you have a mouse with a center wheel, you can use a combination of left-clicks and center-clicks to select report prompts.

1. Navigate to the report you need using the list in the quadrant or by working with the Documents tab.
2. Double left-click the title of the report to open it and see the Prompts window.

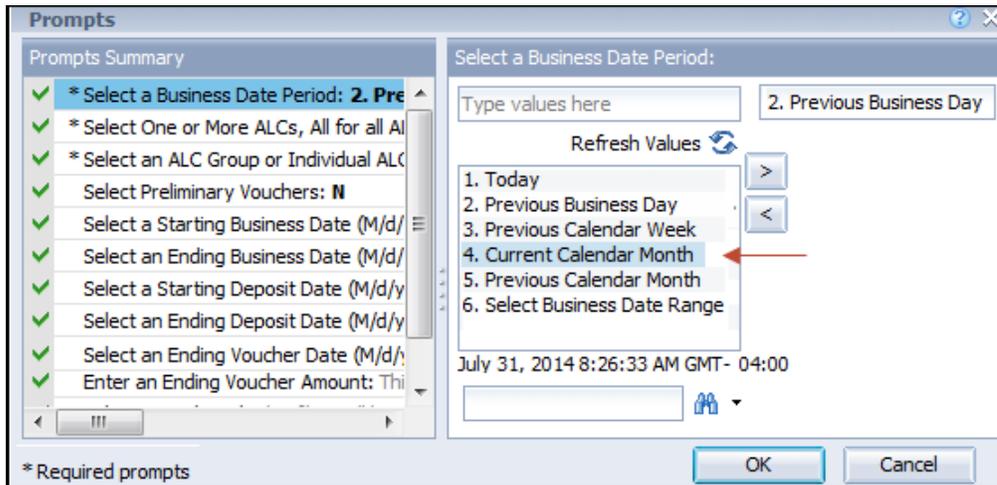


3. Left-click to choose the prompt you want to work with.
4. Left-click the **Refresh Values** button in the right portion of the screen.



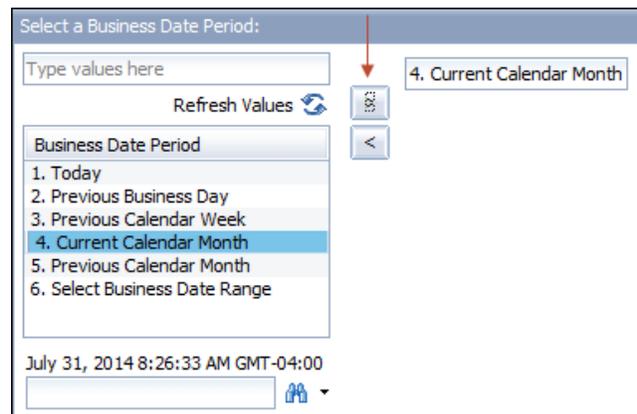
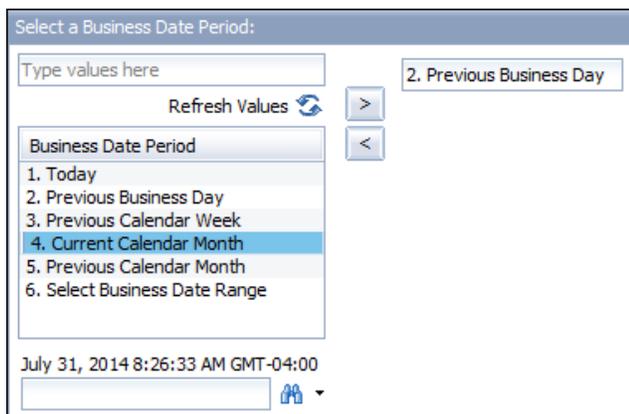
5. Left-click the prompt value you want to use.

Notice that the value has light shading but cannot be chosen and moved to the right.



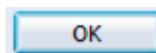
6. Center-click the value to select it. The shading is now darker.

7. Left-click the right arrow to move the value to the right.



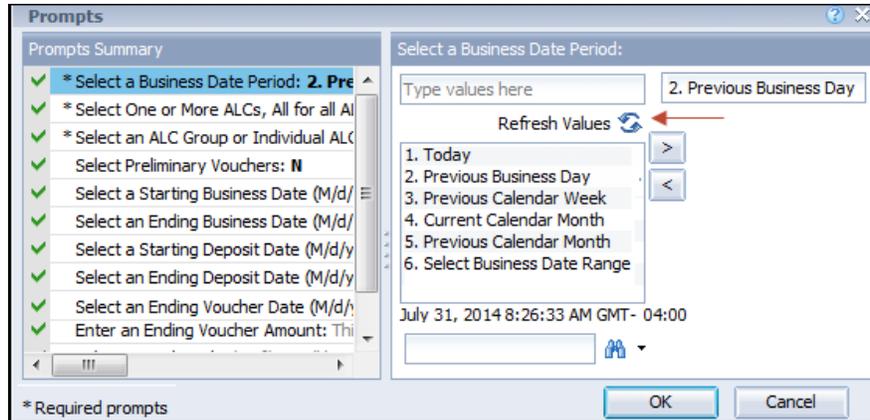
8. Continue choosing your prompts and values.

9. Left-click the **OK** button in the lower right to run your report.



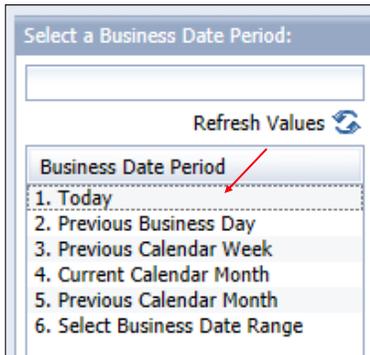
Using the Tab Key

1. Navigate to the report you need using the list in the quadrant or by working with the Documents tab.
2. Double left-click the title of the report to open it and see the Prompts window.
3. Left-click to choose the prompt you want to work with.
4. Left-click the **Refresh Values** button in the right portion of the screen.

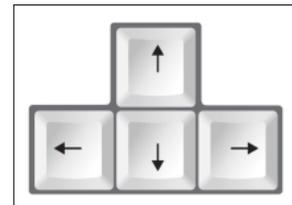


5. Press the Tab key on your keyboard to move the selection to the first value in the list.

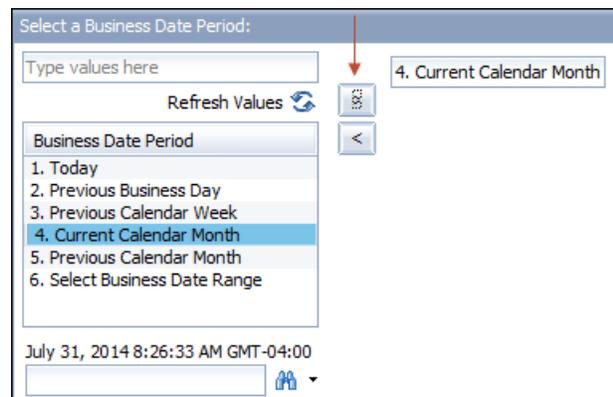
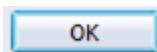
Notice that the value has a dotted line around it but cannot be chosen and moved to the right.



6. Use the up and down directional keys on your keyboard to move through the list of values.



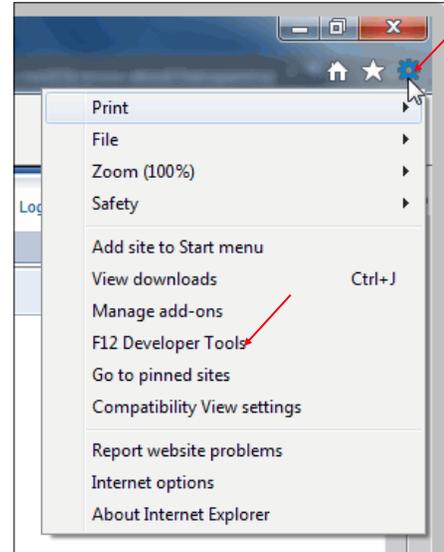
7. Left-click the right arrow to move your selection to the right.
8. Continue choosing your prompts and values.
9. Left-click the **OK** button in the lower right to run your report.



Using the Emulation Program

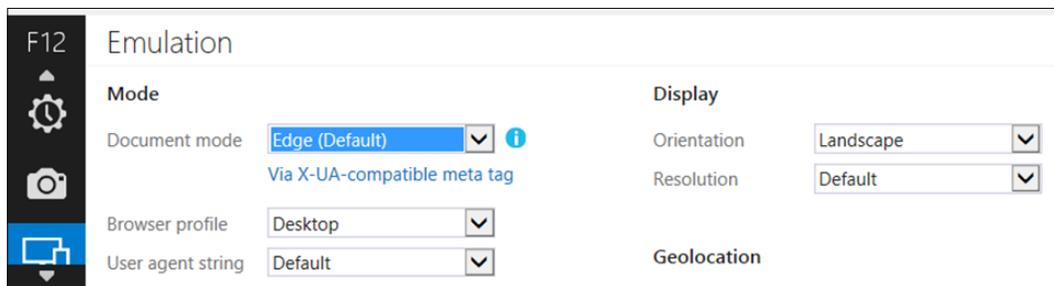
You can turn on an Emulation program to work in CIR as if you had Internet Explorer 10.

1. In the extreme upper right-hand corner of your screen, click the Tools icon. This resembles a gear wheel.
2. Click **F12 Developer Tools**.

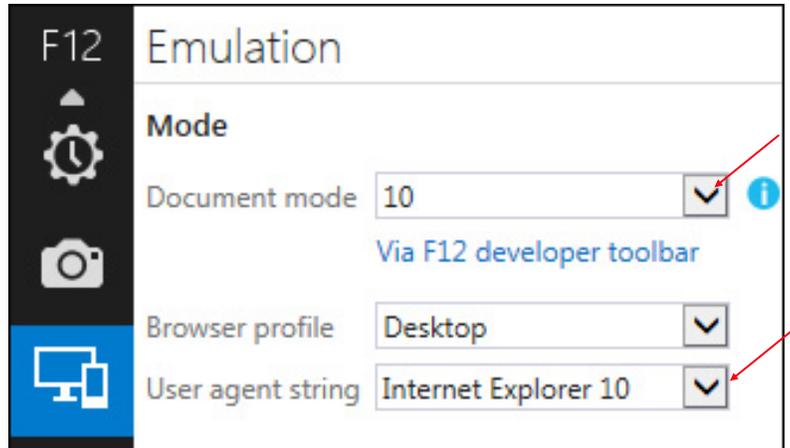


3. Alternatively, press F12 on your computer's keyboard.

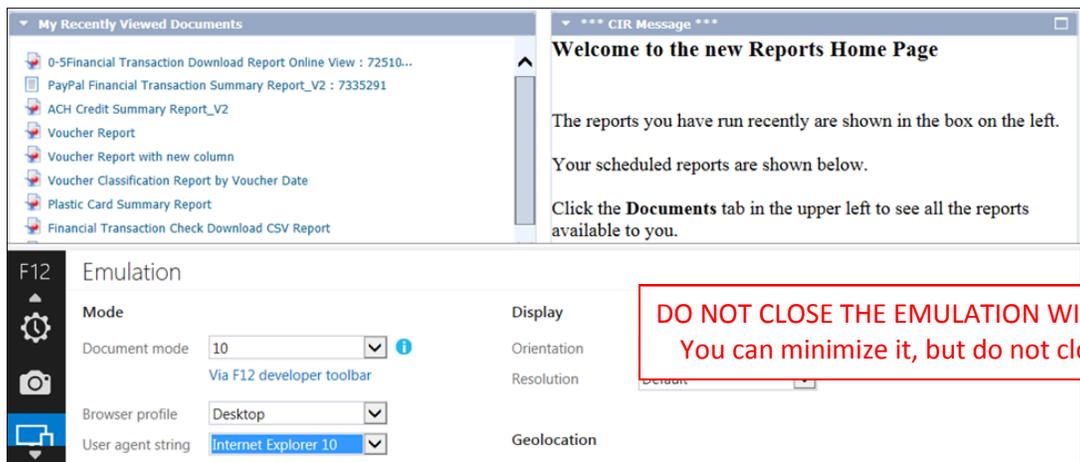
You see a window called **Emulation** open at the bottom of your screen.



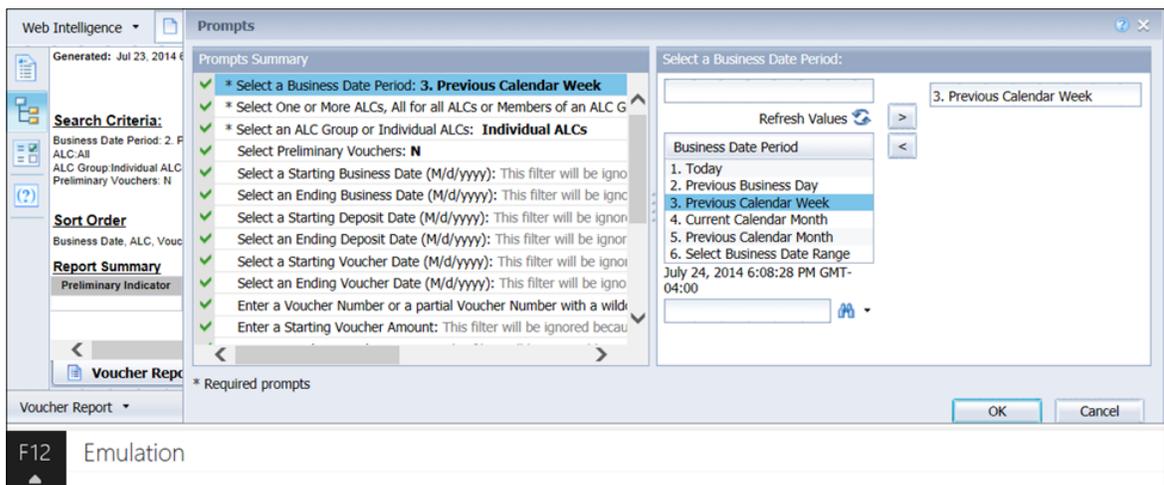
4. In the left navigation panel, scroll down until you see the icon for the computer monitor (underneath the icon for a camera).
5. In the Document mode drop-down list, choose **10**.
6. In the User agent string drop-down list, choose **Internet Explorer 10**.



The page refreshes and you now see the Reports Home Page with quadrants.



7. Navigate to the report you need using the list in the quadrant or by working with the Documents tab.



You should now be able to work with Prompts as expected.